Senior Data Analyst

Location: Ann Arbor, MI

Job Summary

The Senior Data Analyst will support the Location Services operations team by creating and providing reporting, analytics, and forecasting for major lines of business. Specific duties include analyzing data effectively and communicating results and findings to peers, stakeholders, and management. The desired individual will effectively take initial direction and carry forward assignments with minimal supervision. This position will work closely with functions across the organization to provide valuable insights to leadership.

Essential Functions

- Support analytics department and executive management in ongoing initiatives as assigned
- Ability to work in a team environment, assisting other analysts to ensure quality of work exceeds expectations
- Work with a variety of requestors (BSAs, clients, managers, operations, etc.) to analyze and understand requirements
- Work with stakeholders to set targets for KPIs and build reporting to track performance relative to target
- Use statistical methods to analyze data and communicate results and areas of opportunity to leadership
- Identify, analyze, and interpret trends or patterns in complex data sets
- Filter and "clean" data by reviewing computer reports, printouts, and performance indicators to locate and correct problems
- Develop and provide daily, weekly, and monthly reporting to management
- Build and maintain forecast models for main lines of business
- Create and maintain technical documentation
- Annual business planning
- Partner with all lines of business to produce valuable insights (Finance, IT, Operations)
- Ad hoc analysis as needed

Competencies

- Strong background in SQL
- BI tool knowledge, such as SAS
- SSRS (Preferred)
- Data Analysis
- Proficient working with large data sets
- Attention to detail
- Design and develop effective reporting solutions from business requirements
- Ethical conduct
- Leadership
- Coaching
- Communication proficiency
- Organizational skills

- Time management
- Analytically driven
- Proficient in Microsoft Office Suite
- Ability to work in an environment with deadlines and shifting priorities

Education and Experience

- Bachelor's degree – Business, Finance, Economics, Math, Statistics, or related field
- Master's preferred
- 1-2 years in reporting, analytics, finance, or business-related role

Location Services is the nation's only vertically integrated provider of end-to-end recovery, skip tracing, LPR, locksmith and transportation services within the automotive industry. We deliver more than just our services. Our strong drive for building relationships with our client and vendor partners is evident in our business operations and culture. Our dedicated staff caters to our client's SLA needs with integrity and commitment.

Location Services provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability, or genetics. In addition to federal law requirements, Location Services complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has facilities.

Job Type: Full-time